

DIGITAL NEEDS ASSESSMENT

2. Program

[More Details](#) [Insights](#)

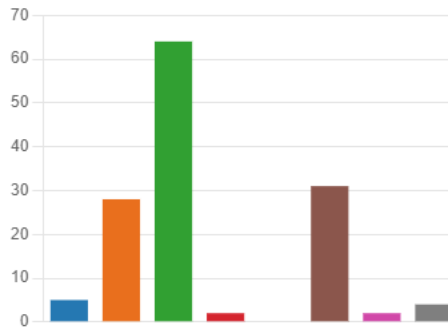
WIOA Adult	90
WIOA Dislocated Worker	39
EcSA	7



4. Race (Mark one or more)

[More Details](#) [Insights](#)

Native American/Alaskan Native	5
Asian/Asian American	28
Black/African American	64
Pacific Islander	2
Native Hawaiian	0
Caucasian	31
Prefer not to say	2
Other	4



5. Hispanic or Latinx

[More Details](#) [Insights](#)

Yes	13
No	122
Prefer not to say	1
Other	0



6. Gender Identity

[More Details](#) [Insights](#)

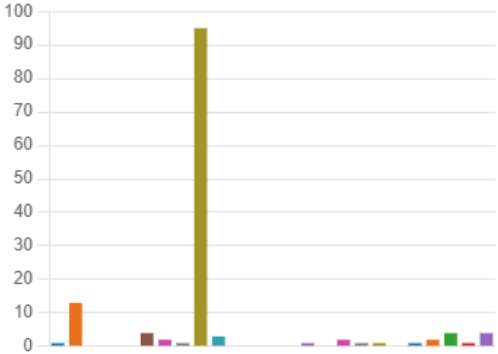
Female	67
Male	68
Non-binary	0
Prefer not to say	1
Other	0



7. Preferred Language - The language that you prefer using when accessing services

[More Details](#)

American Sign Language	1
Amharic	13
Arabic	0
Armenian	0
Burmese	0
Chinese Cantonese	4
Chinese Mandarin	2
Dari	1
English	95
Farsi	3
French	0
Khmer	0
Korean	0
Laotian	0
Oromo	1
Russian	0
Somali (Somalia)	2
Spanish	1
Swahili	1
Tagalog	0
Tigrinya	1
Ukrainian	2
Vietnamese	4
Prefer not to say	1
Other	4



8. Do you own a computer (a laptop or desktop) that is reliable and in working conditions? This does not include computers lent by your child's school.

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Yes	81
No	54
Other	1



9. Do you have concerns about the reliability or consistent access to the device you are using?

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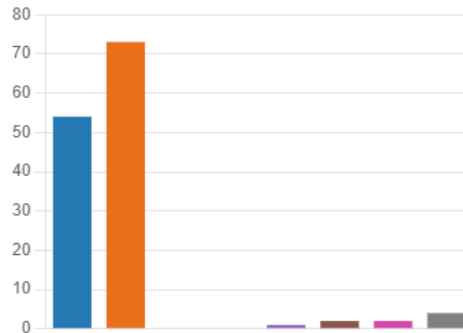
Yes	48
No	81
Other	7



10. What type of device do you use to go online to search for job opportunities or apply for jobs, check or send emails, or attend school, for example?

[More Details](#) [Insights](#)

Smartphone (like an iPhone)	54
Laptop/Desktop Computer	73
Tablet (like an iPad)	0
I borrow a device from a family ...	0
Through my local library	1
I don't have a device, but I need...	2
Prefer not to answer	2
Other	4



11. Do you have internet service at home or where you are staying (i.e., shelter)?

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Yes	102
No	30
Other	4



12. Do you have access to the internet using your phone?

[More Details](#)

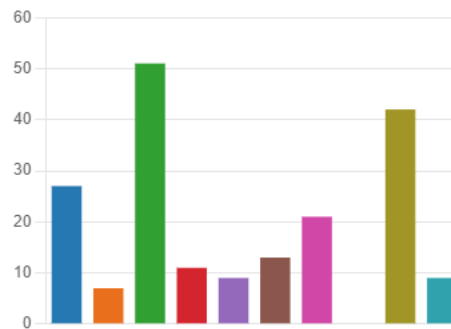
● Yes	130
● No	3
● Other	3



13. Do you have concerns about not being able to access the internet? (Mark one or more)

[More Details](#)

● Limited digital skills to use tech...	27
● Don't have internet access, but ...	7
● Limited data on your phone	51
● Language barriers	11
● Unreliable connection	9
● Slow internet service at home	13
● Lack of money	21
● Disability	0
● No	42
● Other	9



14. Do you experience technology barriers such as not being able to complete an online job application or check email due to having limited digital skills?

[More Details](#)

[Insights](#)

● Yes	36
● No	97
● Prefer not to say	0
● Other	3



15. Community member's comfort with the use of technology

[More Details](#)

■ Extremely Comfortable ■ Very comfortable ■ Slightly comfortable ■ Not comfortable ■ Other

